



Office of the Chief
Records Officer for the
U.S. Government

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January 9, 2024

Kim Tart
Department of Veterans Affairs
810 Vermont Ave, NW
Enterprise Records Service (005R1B)
Washington, DC 20420

Dear Kim Tart,

The National Archives and Records Administration (NARA) acknowledges receipt of the Department of Veterans Affairs' (VA) report regarding the loss of seven (7) Supervisor's Personnel Files at the Veterans Health Care System of the Ozarks (VHSO), Fayetteville, AR.

According to the report, the records are presumed to have been lost due to improper storage procedures. We understand that efforts were made to recover the records, but were unsuccessful. We further understand that to prevent further loss of records, VHSO has established a designated storage area for all Supervisor's Personnel Files.

Based on this information, NARA is satisfied with the actions VA has taken and considers this matter closed. If you have any questions regarding this matter, please contact me at laurence.brewer@nara.gov.

Sincerely,

LAURENCE BREWER
Chief Records Officer
for the U.S. Government