



Office of the Chief  
Records Officer for the  
U.S. Government

***Sent Via Email. No Hard Copy to Follow.***

March 14, 2023

Stephanie Murphy  
Agency Records Officer  
1099 Fourteenth St, NW, 7th Floor  
Washington, DC, 20005-3550

Dear Stephanie Murphy,

The National Archives and Records Administration has received your report documenting a system failure that resulted in the deletion of Millennium Challenge Corporation's (MCC) file shares. NARA acknowledges all of the safeguards in place and the recovery efforts made by the Office of the CIO (OCIO) and the Amazon Web Service (AWS) recovery team, which resulted in the recovery of all file shares and a partial recovery for one file share.

MCC's OCIO and AWS recovery team determined that information created, modified, and stored between June 25, 2022, and December 15, 2022, was unrecoverable on the partially recovered file share. MCC has not definitively determined the volume and scope of information that was lost to classify whether the information was redundant, obsolete, transitory, or can be recreated. MCC is working with the IT Information Security team and agency staff to identify if any of the lost files can be recovered through alternate means (secondary file locations).

In accordance with 36 CFR 1230.16(b), NARA requests a report from MCC within 30 days of the completion of their investigation. The report should detail the final outcome and, if available, provide the volume and description of the deleted records. This case will remain open until NARA receives MCC's final report. I appreciate your attention to this matter. If you have any questions or wish to discuss this further, please contact me at [laurence.brewer@nara.gov](mailto:laurence.brewer@nara.gov).

Sincerely,

A handwritten signature in blue ink that reads "Laurence V. Brewer". The signature is written in a cursive style with a large initial 'L' and a distinct 'V'.

LAURENCE BREWER  
Chief Records Officer  
for the U.S. Government

Cc. Tina Neumann, Senior Agency Official for Records Management, [neumann@mcc.gov](mailto:neumann@mcc.gov)



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***Sent Via Email. No Hard Copy to Follow.***

May 29, 2024

Stephanie Murphy  
Millennium Challenge Corporation  
Agency Records Officer  
1099 Fourteenth St, NW, 7th Floor  
Washington, DC, 20005-3550

Dear Stephanie Murphy:

The National Archives and Records Administration (NARA) acknowledges receipt of the Millennium Challenge Corporation's (MCC) report on the loss of agency shared drive files.

According to the report, all files were recovered with the exception of 33 files created by the Office of the Chief Executive Officer, Executive Secretariat, between June - December 2022. The files consisted of invitations to speak or to attend events, congratulations, meeting requests, and thank you notes. Information (date and subject matter) used to track the files is retained in the Executive Secretariat Database. NARA acknowledges the recovery efforts made by the Office of the CIO (OCIO) and the Amazon Web Service (AWS) recovery team. We understand that to prevent such events from reoccurring, the OCIO has directed staff to store their records on cloud-based locations.

Based on the information provided, the reporting requirements of 36 CFR 1230.14(a) have been met and NARA considers this matter closed. I appreciate your attention on this important matter. If you have any questions or wish to discuss further, please contact me at [laurence.brewer@nara.gov](mailto:laurence.brewer@nara.gov).

Sincerely,

LAURENCE BREWER  
Chief Records Officer  
for the U.S. Government